



## Impak Onderwysdiens CC trading as Delta Education

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News Letter 4/2010 April 2010

Dear Client

### **Congress to be replaced by an information day**

Only six Delta clients indicated their interest in attending a Delta Congress. Accordingly the Congress scheduled for 24 April was cancelled. We are however willing to replace the congress with an information day. The difference between the two concepts is that professional speakers from different organizations are invited to take part in the congress's program whilst an information day is hosted by Delta's own personnel.

We are willing to host an information day for Delta clients on Friday **28 May**, regardless of how many people attend.

#### **The purpose of the information day shall be:**

- to discuss the future of Delta Education under its new management team,
- to deal with your questions and problems
- to present professional training, by Leendert van Oostrum on what home schooling entails and on how to assist your child on developing the ability to learn by him/herself.

The venue for the information day is Delta's offices at 139 River Road, Lyttelton.

Starting time: 10:00 on 28 May

Finishing time: 17:00 on 28 May

Costs: Free

Delta shall provide tea, coffee and snacks

As the info day shall take place on Delta's premises, space are limited and the children can unfortunately not be accommodated in a separate adventure program.

### **New Management**

We would like to welcome Dr. Sheryl Snyman as the new Manager for Delta Education. As from May the 1<sup>st</sup> Delta customers can contact Dr. Snyman directly on Mondays between 9H00 and 15H00 and Wednesdays between 14H00 and 19H00 with your queries and problems. On all other days the Delta phone line shall be manned by a dedicated Delta Public Relation Officer that shall either attempt to resolve your query immediately or failing that, take a message for Dr. Snyman to deal with the situation. You can contact Dr. Snyman during the above mentioned contact hours at 012 6648552 or fax: 0867435829 or e-mail: [delta@deltaeducation.co.za](mailto:delta@deltaeducation.co.za).

Dr. Snyman has a professional team of moderators, proofreaders and translators that are currently working through the Delta product. Their aim is to rid Delta of bad translations and to see to it that Delta lose its Impak surrogate status and become an independent entity with its own distinctive character

The Delta team needs your cooperation in establishing a revised and revitalized Delta Education. Attached please find a questionnaire on Delta's current product and services. By completing the questionnaire you'll greatly assist the team in establishing the gravest short comings and assist them prioritizing their work.

I do sincerely hope that you'll all in due course experience a real and radical turning point regarding the quality of Delta's product and services. Dr. Snyman shall be the author of the next newsletter.

Kind regards

Pieter Botha  
Owner..

## QUESTIONNAIRE ON YOUR EXPERIENCE REGARDING THE DELTA PRODUCT

Please send back via fax: 0867435829 or e-mail: [delta@deltaeducation.co.za](mailto:delta@deltaeducation.co.za)

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Contact details: \_\_\_\_\_

Please write down the subjects. Indicate your choice with a X. If you choose "Poor" please explain why in the "comments" box.

| Subject | Grade | Excellent | Moderate | Poor | Comments |
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Thank you for your cooperation.